CITY OF WOLVERHAMPTON COLLEGE

Digital Support Services T Level

Study Mode: Full-time | Course Level:

Is this course right for me?

Do you want to?

- Start a career in digital support services?
- Gain the essential knowledge and skills to work in digital role?
- Gain an understanding of data and digital systems?
- Learn how software and business interact?
- Gain knowledge of security, testing, planning and legal issues?

If so, this new T Level qualification is for you!

T Levels are an alternative to A-levels or an apprenticeship and are designed with employers to give you the skills that the industry needs.

Topics covered will include business context, culture, data, digital analysis, digital environments, legislation, planning, security and testing

You will gain a mixture of mixture of technical knowledge and skills specific to the digital industry, relevant maths, English and digital skills and will complete an industry work experience placement of at least 45 days.

Entry Requirements

To access this course you are required to have:

- 5 x GCSE Grade 4 or above Inc Maths & English
- Level 2 Qualification in Computing.
- A good attitude to learning and commitment to a 2-year course.
- A record of high attendance from your previous studies

What will I learn?

During the course you will study the following:

Digital Infracture

- Apply procedures and controls to maintain the digital security of an organisation and its data
- Explain, install, configure, test and manage both physical and virtual infrastructure
- Discover, evaluate and apply reliable sources of knowledge

Network Cabling

- Apply procedures and controls to maintain the digital security of an organisation and its data
- Install and test cabling in line with technical and security requirements
- Discover, evaluate and apply reliable sources of knowledge

Unified Communications

- Apply procedures and controls to maintain the digital security of an organisation and its data
- Implement, configure and manage communications applications
- Discover, evaluate and apply reliable sources of knowledge

Digital Support

- Apply procedures and controls to maintain the digital security of an organisation and its data
- Install, configure and support software applications and operating systems
- Discover, evaluate and apply reliable sources of knowledge

What skills will I gain?

By studying this course you will gain knowledge, skills and understanding in the following areas:

- The digital industry
- Digital infrastructure, digital support and network cabling
- Applying your skills in a range of contexts
- Applying procudures and controls to maintain the digital security of an organisation and its datae
- Explaining, installing, configuring, testing and managing physical and virtual infrastructures
- Communication in digital support services
- Fault analysis and problem resolution
- Evaluating and applying reliable sources of knowledge
- Understanding of digital tools and their use in business
- Careers within the digital support services sector

What can I do next?

Achieving this qualification will give you an advantage when applying for a job in digital infrastructure, network cabling and digital support or when progressing to a higher or degree level apprenticeship, higher education or employment.

Delivery

Location: Wellington Road Campus
Start Date: 01/09/2025
Day:
Time:
Course Fee:
Course Code: CP0364

Study Mode: Full-time